



LICENSING SUB COMMITTEE

Tuesday, 1 December 2020 at 5.30 p.m.

Online 'Virtual' Meeting - <https://towerhamlets.public-i.tv/core/portal/home>

SUPPLEMENTAL AGENDA

This meeting is open to the public to attend.

Contact for further enquiries:

Simmi Yesmin, Senior Democratic Services Officer
1st Floor, Town Hall, Mulberry Place, 5 Clove Crescent, E14 2BG
Tel: 020 7364 4120
E-mail: simmi.yesmin@towerhamlets.gov.uk
Web:<http://www.towerhamlets.gov.uk/committee>

Scan this code for
the electronic
agenda:



For further information, see the main agenda.

	PAGE NUMBER(S)	WARD(S) AFFECTED
3 .2 Application to Review the Premises Licence for Queens Head, 8 Flamborough Street, London E14 7LS	3 - 18	St Dunstan's

Supporting documents submitted on behalf of objectors: Amanda Luscombe and Elaine Fanning

This page is intentionally left blank

Agenda Item 3.2

Queen's Head Diary

May 2019 (when new conditions were imposed on the licence) to Present

Date	Nuisance/Incident
24 th May 2019	The pub has been playing music since 22:00 hrs. Sounds like karaoke. At 22:20 the doors onto the street were still wide open.
1 st June 2019	<p>In the afternoon tables and chairs were put on the pavements of Flamborough and Chaseley Street. A licence is needed from the council for this, and I'm assuming that they don't have one. Most residents would object strongly to the granting of a licence for this based on the problems of the last few months. To the best of my knowledge, no previous landlord at the pub has done this.</p> <p>The doors onto Flamborough Street were wide open after 22:00.</p> <p>00:00 approximately there were a couple of people on the pavement on Chaseley Street and even though the blinds were drawn the lights were still on inside the pub. This is what happened before when they were serving after hours.</p>
2 nd June 2019	<p>On Sunday afternoon at around 17:00 I heard music (above my TV) and realised that it was coming from the pub. They continued playing music until approximately 20:30. At various points it was loud and I could hear what they were playing quite clearly in my house.</p> <p>On Sunday afternoon after 16:00, several of my neighbours saw the new DPS outside the pub, so I can only assume that he was on site when the condition about regulated entertainment was being breached.</p>
7 th June 2019	<p>19:00 From this time and through the evening there were rowdy customers outside the pub off and on.</p> <p>19:45 From this time I could hear faint music coming from the pub and the multi coloured disco lights were flashing.</p>
8 th June 2019	<p>15:50 - Heard music from the pub from my sitting room, sounded like a live singer, might have been karaoke.</p> <p>16:40 - Burst of music</p> <p>18:30 - Burst of music</p> <p>19:30 - Sounds like there's music in the pub, but not loud.</p> <p>20:15 - Can hear music and rowdy customers from my sitting room.</p> <p>21:30 - Didn't hear any music after this.</p>
9 th June 2019	16:10 - Could hear faint music in the pub.

Date	Nuisance/Incident
	<p>16:30 - Music got louder, could hear the music and the beat in my house.</p> <p>18:23 - Music playing and rowdy customers outside.</p> <p>I could hear music over my TV and very clearly in my bedroom. At around 18:35 there was a reggae track playing with all the doors wide open.</p> <p>Could hear the beat of the music from the back of my house.</p> <p>19:25 - Music/karaoke got louder and continued for the next couple of hours.</p> <p>21:30 - Didn't hear any music after this time.</p>
21 st June 2019	<p>On Friday at around 17:20 there was music playing in the pub and the doors were wide open.</p> <p>It got progressively louder through the evening and I could hear music from my sitting room and bedroom. The multi-coloured disco lights were also on. I didn't hear anything after about 22:30, but I think this was because they closed the doors (half an hour late, if that's the case). Off and on through the evening there were rowdy customers outside.</p>
28 th June 2019	<p>18:40 - Could hear music in the pub when I walked home</p> <p>20:45 - Music got louder, possibly karaoke, could hear it in my sitting room over the TV</p> <p>22:30 - Music in the pub (quieter than earlier), multi-coloured disco lights on, door onto Flamborough Street open</p>
30 th June 2019	<p>18:00 - Music/karaoke, could hear in my sitting room. At times there were particularly loud bursts of music. Bar stools on the street.</p> <p>20:00 - In my garden, could hear karaoke. Very loud for a few minutes.</p>
5 th July 2019	There was a very short blast of music/karaoke (probably five minutes) around 18:45, I could hear it over my TV.
6 th July 2019	Couldn't hear music in my sitting room, but when I went up to my bedroom around 22:30 I could hear music from the pub, albeit faint.
19 th July 2019	<p>Music playing in the pub, could hear faintly.</p> <p>20:40 approximately got louder and could hear the beat in my sitting room when the TV was off.</p> <p>22:10 approximately could hear music, but only faintly, flashing lights</p>

Date	Nuisance/Incident
	going, doors wide open.
26 th July 2019	<p>17:30 Walked home past the pub, chairs and tables out on Chaseley Street, doors wide open, music being played inside.</p> <p>Could hear faint music from my bedroom and in my sitting room when the TV was off.</p> <p>21:30 approximately went into my bedroom, music could be heard clearly, sounded like karaoke, flashing lights going.</p> <p>22:50 I think there was music playing faintly in the pub, doors were wide open, flashing lights going.</p>
2 nd August 2019	<p>19:00 approximately, could hear the beat of music in my sitting room. Got louder around 21:00, possibly karaoke.</p> <p>22:35 doors wide open onto street.</p> <p>23:00 approximately, very loud customers outside the pub, could hear them from my bathroom which is at the back of the house.</p> <p>23:25 approximately, got even louder, sounded like an altercation of some kind.</p>
5 th August 2019	<p>22:00 approximately, could hear music and shouting from inside and outside the pub.</p> <p>22:45 approximately, doors wide open, could still hear music and shouting.</p>
25 th August 2019	<p>22:00 Noticed music from the pub when TV off. Doors wide open.</p> <p>01:30 Loud music coming from the pub. Could hear over the TV and quite clearly when I opened my front door to see if it was coming from the pub. The pub looked as though it was shut.</p>
31st August 2019	<p>19:40 Burst of loud music from the pub for 10 minutes or so, could be heard over my TV in the sitting room and from my bedroom. Might have been karaoke.</p> <p>00:45 Music playing in the pub, could hear it from my sitting room and bedroom even though the doors were closed. The lights were on in the pub and they were letting people in and out from the accommodation door onto Flamborough Street that gives access to an internal door to the pub.</p>
7 th September 2019	Doors wide open onto Flamborough Street all Saturday night through to at least 00:15 on Sunday morning. Lights on in the pub at 00:15, so I can only

Date	Nuisance/Incident
	assume that they were breaching their licence conditions. This is the second consecutive weekend they have been open beyond 23:30.
21 st September 2019	The pub doors onto Flamborough Street were open at midnight, so I assume that they were breaching their licensed hours again.
31 st December 2019	Application for a temporary event was granted by the council for the sale of alcohol and regulated entertainment (recorded music) from 23:00 hours on 31/12/2019 to 02:30 01/01/2020. There was live music still going on until around 3am and the pub didn't close until just after 4am.
20 th March 2020	Pub open until 02:30. Rowdy customers were on the street until then. Customers were using the accommodation door on Flamborough Street to access the bar.
8 th April 2020	Lights have been on in the bar most nights since it was meant to have closed.
18 th April 2020	19:30 Music coming from the pub. It sounded like karaoke at one point.
4 th July 2020	For most of the evening there have been groups of people, up to around twenty, on the pavement outside the pub on the Flamborough Street side and it's been pretty noisy. At 00:45 the pub was still open. All the lights were on inside and there were about eight men outside on the street. Customers were using the accommodation door on Flamborough Street to access the bar.
10 th July 2020	I could hear the beat of music in my sitting room. Lots of people were outside the pub being very loud, what sounded like a domestic between customers screaming at each other for quite a few minutes.
11 th July 2020	I could hear the beat of music in my sitting room over the TV. In my bedroom I could clearly hear the song that was being played.
18 th July 2020	Customers on the street being very loud, shouting and shrieking. Most of them were on Chaseley Street, but I could hear all the shouting in Flamborough Street too. The noise pretty much continued all night. Could hear it clearly over my TV and whilst on the phone. Cocaine was being consumed by customers on Chaseley Street. Customers were all over the pavement and the road. The beat of music coming from the pub could be heard clearly in my house and got louder after 21:00.

Date	Nuisance/Incident
	<p>00:25 Customers still on the street. Lights were all on in the pub and I could hear from my bedroom that there were still a lot of people in the pub. The accommodation door on Flamborough Street was being used to access the bar.</p> <p>02:20 There were still customers entering the bar via the accommodation door.</p> <p>02:40 Customers were singing over a period of about twenty minutes on Chaseley Street, I could hear very clearly in my house.</p> <p>03:00 Sounded like a fight was going on in the pub, the Flamborough Street doors were opened and customers spilled out onto the street. Shortly after I believe the police were called to a fight in Wakeling Street.</p> <p>03:30 The pub was still open.</p>
24 th July 2020	<p>I could hear the beat of music in my sitting room and the usual rowdy customers on and off throughout the evening. At around 23:00 they started singing in the pub, I could hear what they were singing in my house.</p> <p>Around 23:35 there was a domestic going on between pub customers with screaming and swearing, this lasted for quite a few minutes. According to one of my neighbours someone from the pub management shouted at them to "f**k off home".</p> <p>At 23:50 the doors onto Flamborough Street were still open, with customers coming out for cigarettes.</p> <p>At 00:20 there were three customers out on the street.</p>
26 th July 2020	19:00 Singing in the pub and on the street.
1 st August 2020	<p>There was a lot of noise outside the pub. I could hear the beat of music from the pub quite clearly in my house, there was also the usual shouting, chanting (presumably because of the football) and general rowdiness.</p> <p>Just after 23:00 customers went inside the pub.</p> <p>The pub was open beyond its licensing hours again. At around 00:30 approximately ten people came out of the bar via the accommodation door onto the street, presumably to smoke. They went back into the pub.</p> <p>At 1:30 the lights were still on and a customer knocked on the accommodation door and was let into the bar.</p>
10 th August 2020	23:50 Around eight customers on the street outside the pub drinking and shouting.

Date	Nuisance/Incident
14 th August 2020	Rowdiness on and off and I was able to hear the beat of music from my house on occasion.
15 th August 2020	Rowdiness on and off and I was able to hear the beat of music from my house on occasion. 22:30 burst of loud singing.
21 st August 2020	Could hear the beat of music in my sitting room over the TV and strong winds. Customers talking very loudly/shouting on and off through the evening.
22 nd August 2020	Around 22:00 there were a group of rowdy customers on Flamborough Street, noise for about an hour.
23 rd August 2020	I could hear shouting coming from inside the pub over my TV in the evening.
4 th September 2020	01:30 Loud noise in the street, possibly a customer kicking the door. Looked as though the pub was still open. Could hear the beat of music in my sitting room through the evening. Occasionally loud customers on the street. Light were still on after midnight.
12 th September 2020	13:00 approximately I could hear the beat of music in my house very clearly. At one point I could hear what they were playing. 16:30 music stopped for a bit. 16:50 approximately music started again, sounded like it might have been karaoke. 20:50 approximately a fight broke out in the pub and they spilled out onto the street. Sounds of breaking glass, someone phoned 999. Police were here briefly. 22:50 rowdy customers on the street, lots of shouting. 00:50 customers coming out of the bar via accommodation door on Flamborough Street, lots of noise from them. 01:30 customers still outside the pub.
13 th September 2020	13:30 really loud customers on the street, the noise was pretty much constant until 17:30. There was nowhere in my house or garden where I couldn't hear the noise clearly. 20:40 could hear the beat of music in my sitting room.
18 th September 2020	Could hear the beat of music while in my house from early evening until around 8:30pm.
19 th September 2020	13:00 approximately - burst of loud music. 14:45 Sounded like karaoke, could hear what was being sung. 18:00 approximately - 19:10 approximately - Could hear music very clearly from inside my house.

Date	Nuisance/Incident
	Could hear shouting from inside the pub in my sitting room.
2 nd October 2020	From around 19:00 and for the rest of the evening there were rowdy customers inside and outside the pub. I could hear shouting and screaming from customers inside the pub at the back of my house. I do not live directly opposite the pub.
3 rd October 2020	The usual shouting and screaming from customers inside and outside the pub. I could hear this throughout the evening, the noise could be heard above conversation and the TV. At around 04:30 there was a burst of singing.
4 th October 2020	Rowdy customers inside and outside the pub from around 13:00. Could hear this throughout the afternoon, the noise could be heard above conversation and the TV.

This page is intentionally left blank

Day & Date	Type of Noise	Started & Stopped	Effects
	2019	2019	
Friday 24 May 2019	Very Loud Music	10pm Onwards	Preventing Sleep. Very loud music sounding like karaoke.
Sunday 26 May 2019	Loud Music	Early Afternoon & evening	Loud music heard in the bedroom. All afternoon. Flashing disco lights going. At 10.25pm very loud conversations heard in the street. Preventing sleep.
Sunday 02 June	Loud Music	04.30pm	Loud music and doors open. DPS on site.
Friday 07 June	Loud Music	07.00	Loud conversations heard in the street. Music can be heard in the bedroom above the TV. Disco lights flashing.
Saturday 08 June	Loud Music	08.37	Can hear this music in the bedroom above the TV.
Sunday 09 June	Loud music	04.30 onwards	Loud music and loud customers heard in the street.
Friday 14 June	Loud conversations	10.15	Loud conversations heard outside the pub in the bedroom preventing sleep.
Friday 21 June	Loud Music	06.00	Loud music could be heard in the house and bedroom.

Friday 21 June	Loud conversations	10.00	Very loud conversations heard outside the pub. Loud music still heard. Preventing sleep.
Saturday 22 June	Loud Music	08.40	Loud Music can be heard in the bedroom. Sounding like a constant beat of a speaker. Heard above the TV.
Friday 28 June	Loud Music	08.50	Very loud music and singing can be heard in the bedroom above the TV.
Sunday 30 June	Loud Music	05.50	Can hear music and singing in the pub. Song heard never promised you a Rose Garden.
Friday 19 July	Loud Music	08.30	Wide open doors. Music loud and can be heard in the bedroom above the TV.
Saturday 20 July	Loud Conversations	10.30	Very loud conversations heard from outside the pub in the bedroom above the TV.
Friday 26 July	Loud Music	10.20	Loud music heard in the bedroom preventing sleep.
Saturday 28 July	Loud Music / Loud conversations	07.30 onwards	Very loud and yet again creating a disturbance for the whole surrounding area. There was loud music with a thumping base all evening with flashing disco lights, and very noisy crowds of people outside and filling the footways and roadway from 7.30pm. Loud singing from many voices could be heard from 10pm.

			you go.
Saturday 18 July	Noise nuisance / Loud music	Late / Early hours	A very bad night experienced for the whole community. Very loud in the street. Loud music can be heard. Loud conversations could also be heard.
Frida 24 July	Noise nuisance in the street / Loud music	Late	Music heard in the bedroom and very loud customers outside the pub.
Sunday 26 July	Loud singing heard	07.30	Singing can be heard above the TV in the bedroom.
Saturday 01 August	Noise from customers and music	Late	Music and loud customers can be heard in the street.
Monday 10 August	Noise nuisance in the street	11.15	Loud customers in the street could be heard preventing sleep.
Friday 14 August	Noise nuisance / Loud music	Late	Loud music and conversations heard in the street. A very warm muggy night and struggling to sleep. Could not even have a window open with the noise outside.
Saturday 15 August	Loud music	Late	Music could be heard from 10.15 onwards. Customers were singing very loud / all around the world and I cannot find my baby.
Frida 21 August	Loud customers	Late	Music and customers can be heard above the TV.

Saturday 22 August	Loud customers	10.30	Loud customers can be heard in the street. Preventing sleep.
Friday 28 August	Loud customers	08.40	Loud conversations can be heard in the bedroom above the TV.
Saturday 29 August	Loud customers	All evening	Loud conversations can be heard in the bedroom above the TV. Screaming customers completely out of control.
Sunday 30 August	Loud customers	All evening	Loud conversations can be heard in the bedroom above the TV. Screaming and shrieking customers completely out of control were casing a noise nuisance.
Thursday 10 September	Loud customers	10.00	Loud conversations can be heard in the bedroom above the TV.
Friday 11 September	Loud customers	09.35	Loud conversations can be heard in the bedroom above the TV.
Saturday 12 September	Loud customers & music	09.35	Very loud conversations and music can be heard in the bedroom above the TV.
Saturday 19 September	Loud customers	09.15	Very loud customers can be heard above the TV in the bedroom.

			Music heard on and off all evening.
Saturday 26 September	Loud customers	08.15	<p>Very loud customers can be heard above the TV in the bedroom.</p> <p>10.34 Customers can still be heard in the street.</p>
Friday 02 October	Noise nuisance in the streets	08.04	<p>Very loud customers shouting and screaming in the street and can be heard above the TV in the bedroom.</p> <p>10.04 Crowds of customers from the pub coming onto the street making a great deal of noise and completely out of control.</p>
Saturday 03 October	Noise Nuisance	07.45	<p>Very loud customers shouting and high pitched screaming from inside the pub. This was heard above the TV in the bedroom.</p> <p>09.06 Could hear the beat of a speaker above the bedroom TV.</p> <p>09.12 Very loud conversations heard above the TV.</p> <p>10.04 When the pub closed customers were out of control on the street. Loud high screaming, shouting and arguing could be heard. This prevented sleep.</p>
Friday 09	Noise Nuisance in the	08.20	Very loud conversations can be

October	street		heard above the TV in the bedroom. 11.10 Can hear singing from the pub in the bedroom. This prevented sleep.
Friday 16 October	Noise Nuisance in the street	10.07	Very loud conversations can be heard above the TV in the bedroom. 10.12 Loud conversations can still be heard.
Saturday 17 October	Loud customers	08.00	Very loud conversations can be heard above the TV in the bedroom. Could hear happy birthday being sung. 09.42 Loud conversations from the pub beer garden could be heard above the bedroom TV. 10.17 Loud conversations and noise still heard in the street by customers that were waiting for cabs.
Saturday 31 October	Loud customers	09.33	Very loud conversations can be heard above the TV in the bedroom.
Wednesday 04 November	Loud customers	7.30 onwards all evening	Very loud conversations & shouting can be heard above the TV in the bedroom.

